



To Whom It May Concern:

Re: Skateboards on buses

Deane's Transit Group's company policy in banning skateboards, bicycles and scooters is purely for safety reasons.

In the event of an accident, minimising the amount of cargo on board lowers the risk of loose items potentially injuring someone on board the bus.

There is an increase of people trying to ride their scooters/skateboards/bicycles in the aisle of the bus, whilst in service, which is a danger not just to the rider but also to other customers on board. We have asked numerous times to stop, but people keep doing so.

Unfortunately not all our vehicles are equipped with under bin space, which means not all services are able to cater for people catching the bus with these items.

We have taken action in banning bicycles/scooters/skateboards, an incident occurred where a passenger deliberately threw the skateboard through the window, showering passengers with pieces of glass.

This rule is not designed to discriminate against skaters and Deane's Transit Group is not opposed to people riding, but it is simply designed with passenger's safety in mind.

We agree there has been an oversight with the policy not published on our website and we are currently working to overcome this inconvenience.

Yours Truly,

Deane's Transit Group



Deane's Buslines Pty Limited
ABN 50 001 260 242
NSW ACC 9499
ACT ACC ACTBS003TC/RR



11 Bass Street (PO Box 6066)
Queanbeyan NSW 2620
Telephone (02) 6299 3722
Facsimile (02) 6299 3828
travellerinfo@deanesbuslines.com.au
www.deanesbuslines.com.au
www.airliner.com.au



Deane's Travel
Trading as
Deane's Buslines
ABN 26 310 304 802
NSW ACC 21952



39 Redfern Close (PO Box 256)
South Pambula NSW 2549
Telephone (02) 6495 6452
Facsimile (02) 6495 6251
deanessouthcoast@bigpond.com
www.deanesbuslines.com.au



Deane's Investments (ACT)
Trading as
Transborder Express
NSW ACC 35641
ACT ACC ACTBS004TC/RR
ABN 45 389 615 659



Telephone (02) 6299 3722
Facsimile (02) 6299 3828
travellerinfo@transborder.com.au
www.transborder.com.au